

MaineCare Advisory Committee Meeting Minutes

March 3, 2020

10:00 a.m. to noon

109 Capitol Street, Augusta Maine, Conference Rooms Maine A & B

I. CALL TO ORDER

Kathy Kilrain del Rio called to order the regular meeting of the MaineCare Advisory Committee at 10:00 a.m. on Tuesday, March 3rd.

II. ROLL CALL

Kathy Kilrain del Rio conducted a roll call. The following persons were present:

MaineCare Advisory Committee Members: Kathy Kilrain del Rio; Vickie McCarty; Jill Adams; Laurie Belden; Esther Bullard; Laura Cordes; Jamie Cotnoir; Leo Delicata; Cathy Dionne; Gia Drew; Al Durgin; Rachel Dyer; Mark Eves; Suzanne Farley; Mike Hallundbaek; Jillian Jolicoeur; Jim Martin; Atlee Reilly; Mary Schneckenburger; Judy Seals; Susan White; David Winslow. **By Phone:** Candy Henderly; Marge Kilkelly; Jeff Tiner.

MaineCare Staff: Sarah Grant; Bill Logan; Lora Marchand; Michelle Probert; Molly Slotznick; Lisa Weaver.

Guests: Lawrence Albee; Kirsten Capeless; Mary Hendricks; Malory Shaughnessy. By phone: Jill Adams Julie Brennan; Faisa Mohamad.

III. NEW BUSINESS

a) Program Integrity Overview With Bill Logan.

- Bill Logan, Director of Compliance, presented a high level overview of the MaineCare Program Integrity unit.
- Bill noted that every state Medicaid agency is required to have a Program Integrity unit in order to participate in Medicaid.
- Providers receiving a notice of violation they do not agree with can request an Informal Review. Following the completion of the review, a decision is issued, following which the provider can request an administrative hearing if they are not satisfied with the decision. The hearing officer will issue a recommended decision which then goes to the Commissioner to accept, accept in part, or reject.

- Leo Delicata asked if the hearing officer makes the final determination in administrative hearings. Bill replied that the Commissioner makes the final decision on Program Integrity cases.
- Providers would like to receive a general notification of errors they should be on the alert for when violations are found to occur commonly.

b) **Discussion Re: Delays In The Provider Portal With Jillian Jolicoeur.**

- Jillian Jolicoeur noted members are experiencing long delays before they can receive services because providers are unable to get approval in MIHMS. The provider revalidation process can take up to 12 weeks on average, and it's holding up the delivery of care.
- Molly noted the Department is aware of the delays and is working very closely with the vendor to improve the process. Aaron Fotter can look into specific cases if there is an extensive delay. Aaron's e-mail is Aaron.Fotter@maine.gov.

c) **Rule Update with Lora Marchand.**

- Section 106, School-Based Services, has been withdrawn. The Department will be engaging with stakeholder groups to get feedback.
- Chapter I, Section 4, Telehealth is close to being proposed.
- Chapters II and III, Section 65, Behavioral Health Services is close to being proposed.
- The Department is currently in discussion with CMS regarding the 1115 Waiver for Substance Use Disorder.
- Key policies in the draft stage include Section 5, Ambulance Services; Section 45, Hospital Services and Section 103, Rural Health Clinic Services.

d) **Discussion re: Coronavirus or any future pandemic/serious outbreak of disease.**

- MaineCare is coordinating with the CDC to get information out to members and providers. There will be informational updates via list serve Bulletins and our websites.
- Esther Bullard noted that OFI has a Disaster Plan and is working on a targeted response.

e) **Discussion re: When The MAC Should Consider Taking A Position On A Policy Proposal.**

- Kathy Kilrain del Rio asked when does the Department decide it's appropriate to reach out to stakeholders when MaineCare is taking on something big or new? Is there an opportunity to give feedback before a rule reaches the proposed stage?

- The MAC noted that the Department could head off problems by holding forums and tapping into the MAC's expertise.

f) **Updates From Subgroups.**

- The School-Based Services subcommittee asked if a training timeline will be set up if a new version of the School Based Services rule is proposed.
- The Rates subcommittee did not hold a meeting.
- The Member Access subcommittee did not hold a meeting.
- The Provider Access & Communication subcommittee did not hold a meeting.

g) **Items From Guests.**

i) **Items From Guests.**

- No items.

IV. AGENDA ITEMS FOR NEXT MEETING

- a) There is an outstanding request for Leana Amaez, the Department's lead for Diversity and Inclusion, to attend a MAC meeting and present an overview of her role and her priorities.

V. ADJOURNMENT

Kathy Kilrain del Rio adjourned the meeting at 12:00 p.m.

VI. POST-MEETING ACTION ITEMS

Minutes submitted by: Lisa Weaver